

**Report Out Slides
Minneapolis, MN
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Communication Committee

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**SCIENCES
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- 3 Deliverables:
- “Who you Gonna Call?”
 - Agreement from DHS National Coordinating Center to be POC for Community Inquiries.
 - Socialize NCC function within DHS
 - DHS Infrastructure Protection
 - PSAs, RRAP
 - DHS FEMA
 - NBEOC, RECC

- Focus of initial project has shifted from “resiliency” to “response.”
- Once project is completed, final product will be reviewed by Communications Committee for CRP RKB adoption.

Use of Communications Industry Best Practices for Community Resilience Planning

- On Schedule: Delivery by EOY
- Extensive industry-developed body of knowledge used by network operators to better assure reliability, availability, security.

Characteristics:

- Proven through actual implementation – more than “just a good idea”
- Address classes of problems (rather than one-time issues)
- A single concept should be captured in each practice (one thought, one practice)
- Should not endorse specific commercial documents, products, or services
- Developed through rigorous deliberation and expert consensus
- Confirmed by a broad set of stakeholders
- Should not be assumed to be applicable in all situations or to all industry types

- Industry BPs characterized in 3 ways:
 - Critical
 - Significantly reduce the potential for a catastrophic failure of critical communications network infrastructure and/or services
 - Significantly reduce the duration or severity of critical communications outages
 - Materially limit and/or contain the geographic area affected by a communications failure from cascading to other or adjacent geographic areas
 - Highly Important
 - Improve the likelihood of emergency call completion, with caller information, to the appropriate response agency (i.e. Public Safety Answering Point), ensuring access to emergency communications for all callers
 - Improve the efficiency and promote the availability of networks and the likelihood of call completion and message transmission.
 - Important
 - Promote sound provisioning and maintenance of reliable, resilience networks, services and equipment
 - Common sense BPs that entities generally adapt.

- Outline how CR Planners can “read” industry best practices for their planning purposes
- Then point to FCC- and ATIS-hosted Best Practices Web Site
- Example:

Important	9-7-0464	Network operators and local municipalities should cooperate on zoning issues that affect reliability of communication networks serving the public good (e.g. noise from emergency back up power generators, aesthetics of tower placement, public safety and health concerns).

Representative Translation:

Understand Situation	9-7-0464	{COMMUNITY PLANNERS} should cooperate on zoning issues that affect reliability of communication networks serving the public good (e.g. noise from emergency back up power generators, aesthetics of tower placement, public safety, and health concerns).	Assess whether current laws/regulations impede resiliency.

Searchable Criteria:

- By Communications Segment (Wireline, Wireless, Satellite)
- By Role (ex. Government, Property Manager, Public Safety)
- By Topic:

Access Control	Buildings	Business Continuity	Contractors & Vendors	Corporate Ethics
Cyber Security	Disaster Recovery	Documentation	Emergency Preparedness	Encryption
Essential Services	Facilities - Transport	Fire	Guard Force	Hardware
Human Resources	Industry Cooperation	Information Protection	Intrusion Detection	Liaison
Materials Movement	Network Design	Procedures	Public Safety Service	Security System
Software	Supervision	Technical Support	Training and Awareness	Network Elements